

What is DMSS?





One way of the remote monitor



Mobile Client

DMSS for iOS / Android





PC
Web client or SmartPSS

DSS
Centralized management platform



How is DMSS working?













Remote surveillance



Multiple platforms

Android 3.2 or above



Android 3.2 or above IOS 7.0 or above









IOS 7.0 or above

iDMSS Lite/Plus HD

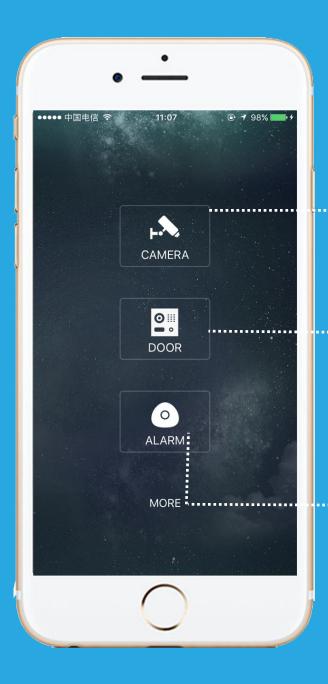


gDMSS Lite/Plus HD

iDMSS Lite/Plus

DMSS Function Introduction

Main





Camera
Support NVR, DVR,
IPC, PTZ



Door Support Video Intercom product



Alarm
Support wireless
Alarm Host

Main



Device, Live, Playback, Alarm push, E-map

Door

Live, Call, Event

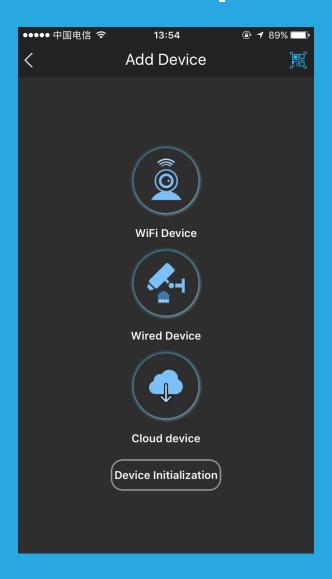
Switch protection mode, Alarm push, Video linkage

More

FAC

Camera Door Alarm More

Camera Device



Add Device:

- Device Initialization
- → P2P/Wi-Fi configuration

P2P/Wi-Fi configuration

Three steps to complete the installation









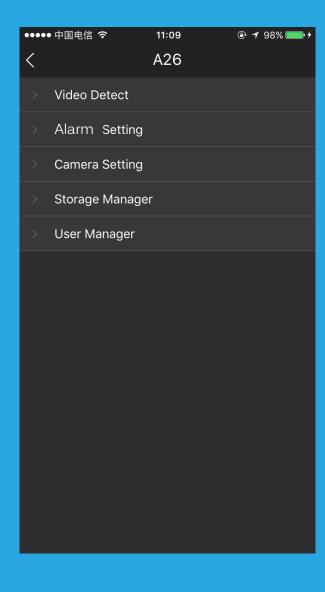
Import from other phone/tablet

It max supports 10 units of device to generate QR code





Remote Config



- Video Detect
- Alarm Setting
- Camera Setting
- Storage Schedule
- Modify User Password

Camera Live



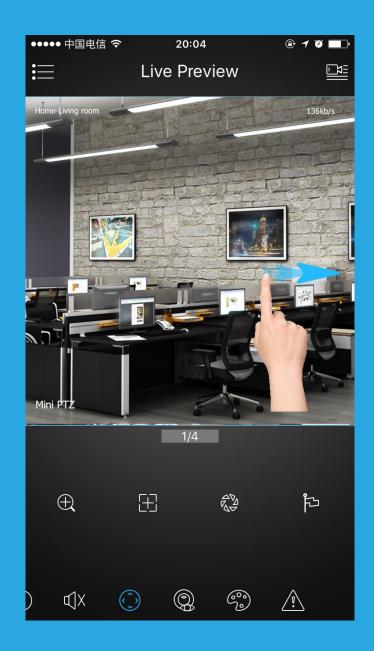
Batch open, max. 256ch

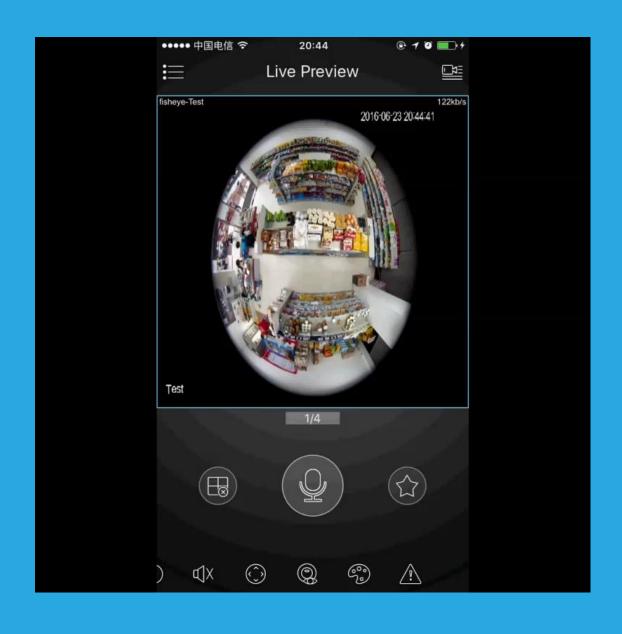
1/4/9/16 window split, digital zoom by gesture

···Close/Open one previous videos

Stream control

Instant playback

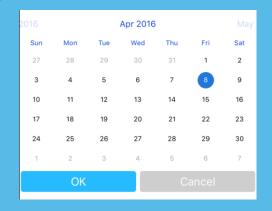


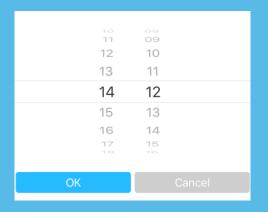


Fisheye dewarping

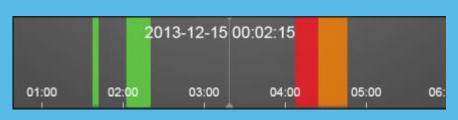
Camera | Playback







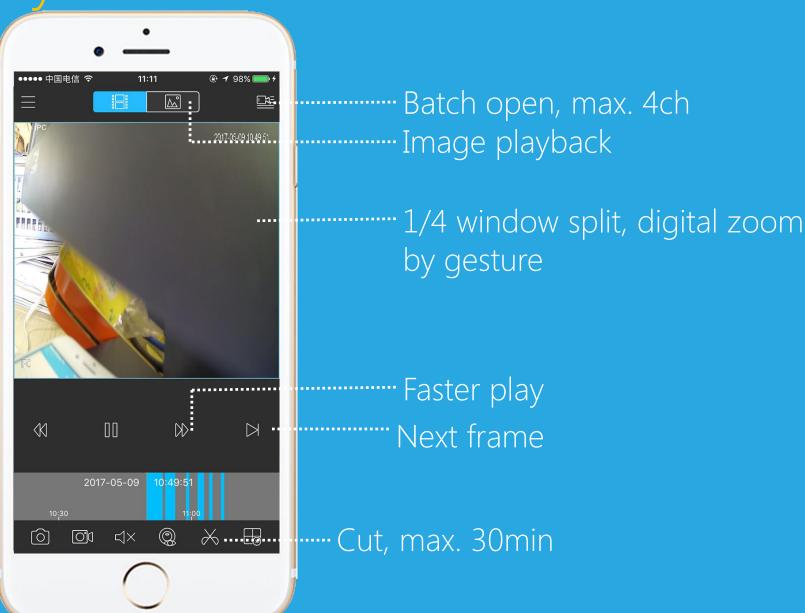
New time selection, calendar style



Search by Normal, MD, Alarm

Batch mode, max. search record of 4ch

Video Playback







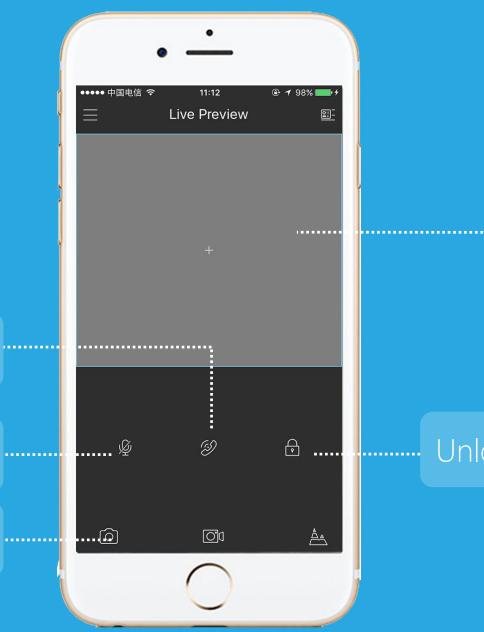
Camera Door Alarm More

Door Live

Call, two-way talk

Device: SN, IP/Domain

Mute



Gesture digital zoom

Unlock

Unlock two locks

Unlock two locks of VTO remotely

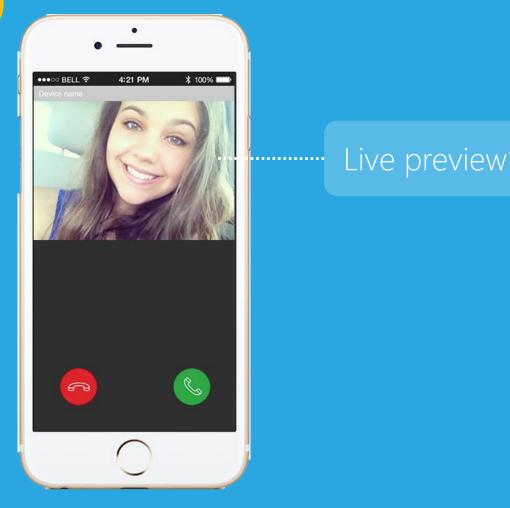






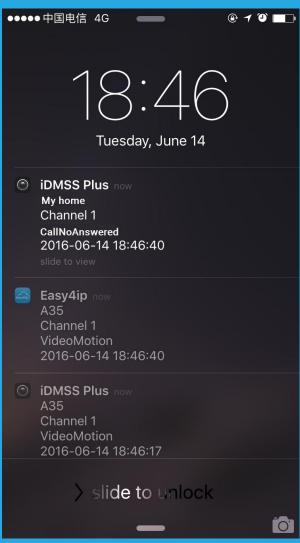


APP is running

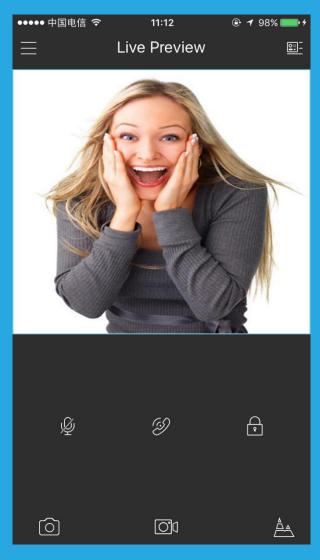


When APP is running and VTO calls, show live video of VTO

APP is not running



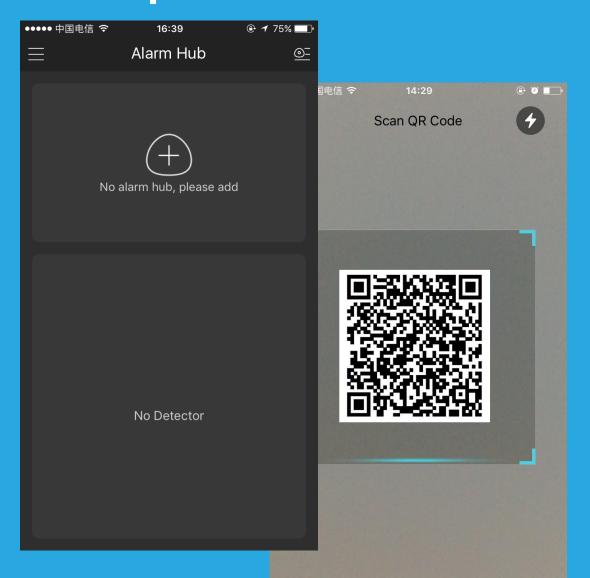
Click message



Live preview

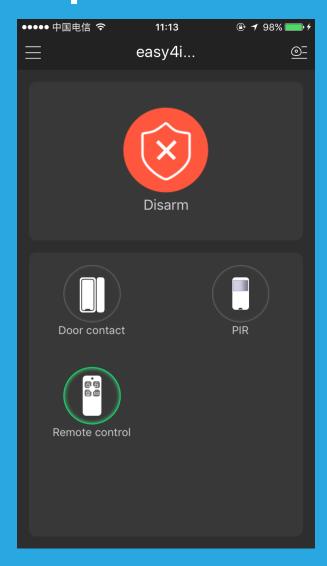
Camera Door Alarm More

Alarm Device



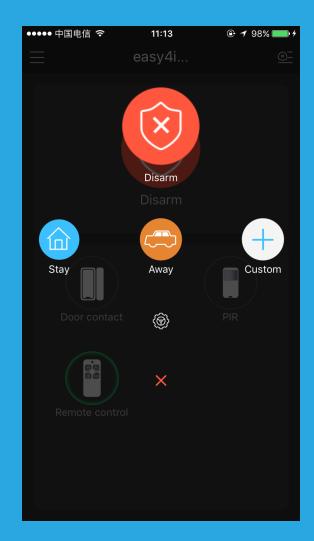
Add device by scan QR Code

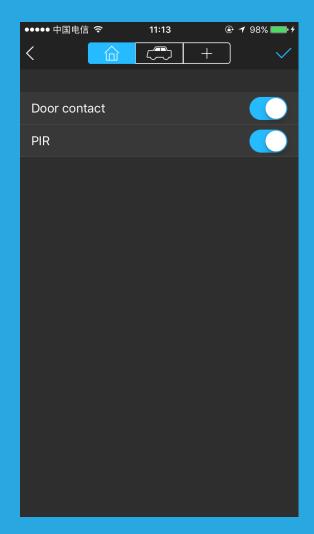
Alarm Device



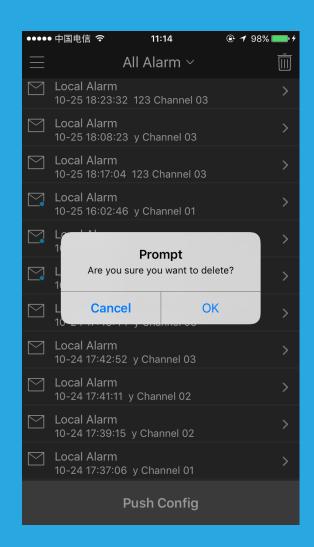
Display different status : online, offline, low power, pause protection

Switch different protection mode :at home, out home, custom





Alarm push, can be linked to CCTV and Door video





Camera Door Alarm More

More FAQ



Q1: User does not exist/password incorrect/forget password.

- 1. Please check username and password.
- If you forget password, please reset device, and then login device via mobile phone client.

Q2: Locked account.

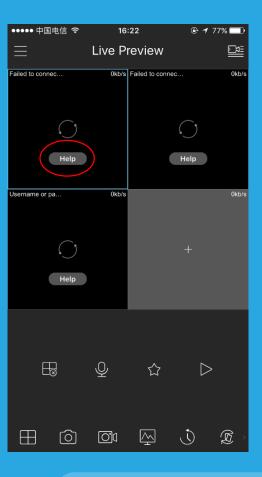
- Account is locked due to multiple times of incorrect input, please wait until lock period ends or you can reboot device to unlock.
- Please check if device password is incorrect, or enter password again.
- If you forget password, then you need to reset device, and then login device via mobile phone client.

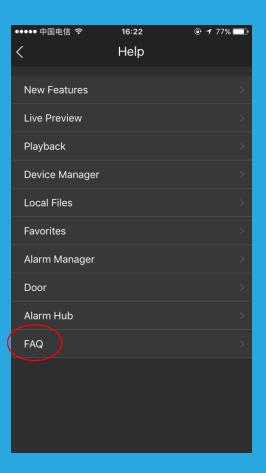
Q3: Connection failed/login timeout.

- Please check if the device is in correct network, eliminate possibility of offline.
- 2. Please check device parameter config:
 - 1. Dahua DNNS address is "xxxxxx.dahuaddns.com"
 - 2. Quick DDNS address is "xxxxxx.quickddns.com"
 - Please check if port and IP are correct, IP/domain port is by default: 37777
- Try to switch device port, eliminate service provider port shielding or other device in LAN uses this port.
- Eliminate mobile phone network problem, switch network type or service provider to try.

Q4: Prompt "Over max user connections"

1. Prompt "Over max user connections" to mean that current





Check here open FAQ

Planning

Version Planning | DMSS APP



Pad V3.4 (2017.5.28)

1. DMSS HD version

Phone V3.49 (2017.6.15)

1. Access to ARC5402A-GW

